

Privacy Policy – Final Version in EN

1. Introduction

Protecting your personal data is a priority for Telespazio France (hereinafter referred to as "TPZ-F"). This privacy policy aims to inform you about how we collect, use, and protect your personal data when you browse our website.

2. Data Controller

Telespazio France, located at 26, avenue J.F. Champollion BP 52309 31023 Toulouse Cedex 1 France, is responsible for processing your personal data. As an entity subject to the obligations of EU Regulation 2016/679 of the European Parliament and of the Council of April 27, 2016, known as the General Data Protection Regulation (hereinafter "GDPR"), TPZ-F is committed to ensuring a high level of protection and security for all collected data.

3. Data Collected

TPZ-F does not directly collect personal data through its website in the absence of contact or registration forms. However, we may process certain technical information during your navigation, including:

- Connection IP address
- Browser type and operating system used
- Visited pages, duration, and frequency of connections
- Origin of the connection (referring site)

When you contact us via email using the addresses available on our website, we may collect the following information:

- Name and surname
- Email address
- Any other information voluntarily provided in your message

4. Legal Basis for Processing

The processing of these data by TPZ-F is based on:

- The performance of a legal or contractual obligation when necessary (e.g., responding to legally required requests)
- TPZ-F's legitimate interest in ensuring the proper functioning of its website and improving the user experience
- Your consent when your email contains personal data or other types of information

5. Use of Data

The data collected by TPZ-F is used exclusively for the following purposes:

- Ensuring the proper functioning and continuous improvement of the website
- Responding to requests and inquiries received via email using the contact addresses available on the website
- Maintaining site security and user data protection, preventing fraud, or cyberattacks
- Conducting analyses and statistics on website usage
- Complying with applicable legal and regulatory obligations

6. Data Sharing

TPZ-F does not share your personal data with third parties, except in the following cases:

- Legal obligation (e.g., when data transfer is required by judicial or administrative authorities)
- Sharing with technical service providers responsible for website hosting and maintenance under contractual agreements ensuring data protection

7. Data Security

We implement technical and organizational security measures to protect your data against loss, alteration, or unauthorized access. These measures include:

- Encryption of communications and sensitive data
- Restricted access to authorized personnel only
- Monitoring of access and intrusion attempts

8. Data Retention

Collected data is retained for defined periods based on its nature:

- Technical browsing data: up to 12 months
- Email data: stored based on the time needed to process the request, then deleted
- Data required for legal obligations: retained according to the applicable legal deadlines

9. Your Rights

Under the GDPR, you have the following rights:

- **Right of access:** You can request to know what personal data we hold about you
- **Right to rectification:** If your data is inaccurate or incomplete, you can request an update

- **Right to erasure:** You can request the deletion of your data under certain conditions
- **Right to restriction of processing:** You can request a temporary freeze on the use of your data
- **Right to data portability:** You can request the transmission of your data to another data controller
- **Right to object:** You can object to the processing of your data, particularly for reasons related to your specific situation

To exercise your rights, you can contact us at the following address: TPZF.DPO@telespazio.com. In accordance with GDPR provisions, identity verification may be required to process your request.

10. External Links

Our website contains links to external platforms. TPZ-F disclaims any responsibility for the privacy practices of these third-party sites and recommends reviewing their privacy policies.

11. Cookie Policy

Our website may use technical cookies to enhance the user experience and ensure optimal functionality. These cookies do not collect personal data. You can configure your browser to refuse the use of cookies.

12. Data Breach Notification

In the event of a personal data breach that poses a risk to your rights and freedoms, we commit to notifying the CNIL (French Data Protection Authority) within 72 hours and informing you as soon as possible.

13. Changes to the Privacy Policy

This privacy policy may be updated to reflect legal developments and changes in our practices. The most recent version will always be available on our website.

14. Contact

For any questions regarding this policy or your personal data, you can contact us at the following email address: TPZF.DPO@telespazio.com.

[Privacy policy modified on February 6, 2025].